

## Electronic Patent Application Fee Transmittal

<b>Application Number:</b>	10602287			
<b>Filing Date:</b>	24-Jun-2003			
<b>Title of Invention:</b>	Method for managing resources in a multi-channeled customer service environment			
First Named Inventor/Applicant Name:	Romelia H. Flores			
<b>Filer:</b>	Richard A. Hinson/Sarah Scott			
<b>Attorney Docket Number:</b>	BOC9-2003-0013 (383)			
Filed as Large Entity				
<b>Utility      Filing Fees</b>				
<b>Description</b>	<b>Fee Code</b>	<b>Quantity</b>	<b>Amount</b>	<b>Sub-Total in USD(\$)</b>
<b>Basic Filing:</b>				
<b>Pages:</b>				
<b>Claims:</b>				
<b>Miscellaneous-Filing:</b>				
<b>Petition:</b>				
Petition fee- 37 CFR 1.17(h) (Group III)	1464	1	130	130
<b>Patent-Appeals-and-Interference:</b>				
Post-Allowance-and-Post-Issuance:				
<b>Extension-of-Time:</b>				

Description	Fee Code	Quantity	Amount	Sub-Total in USD(\$)
Miscellaneous:				
Total in USD (\$)				130